

## Online Safety Monitoring

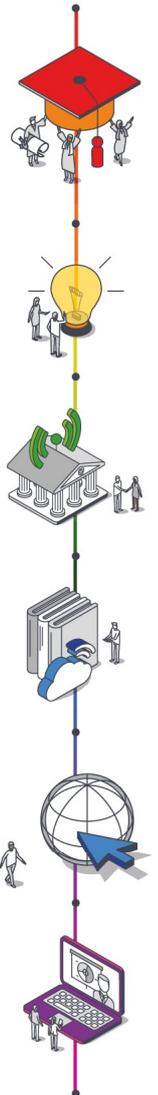
Department for Education guidance “Keeping Children Safe in Education”, revised in September 2022, states:

*Governing bodies and proprietors should ensure their school has appropriate filters and monitoring systems in place.*

Our Managed Internet Services already help schools meet appropriate filtering guidance. Our Online Safety Monitoring services can assist in your school meeting your requirements around monitoring by providing you with an “Active/Proactive” technology monitoring platform - the highest level of monitoring as suggested by the UK Safer Internet Centre.

### How does it work?

Our Online Safety Monitoring services are based upon monitoring software tools. Windows, Chromebook, iPad and Mac devices in your school are monitored and all potentially harmful digital content, activity or behaviour is captured. Alerts and reports are sent to your designated safeguarding lead. The services are based on software from Securus (standard) and Smoothwall (plus) and include access to a range of training material including documentation and webinars.



Securus

smoothwall®

## Standard or Plus?

We offer two levels of service: Monitoring Standard (IT30) and Monitoring Plus (IT31). With the Monitoring Plus system a highly trained team monitors your school alerts and notifies your Safeguarding Team of any risks.

Feature	Standard	Plus
<b>Cloud-Based</b> <i>Easy to install with remote upgrades</i>	✓	✓
<b>Auto Pre-Grading</b> <i>Reduces false positives and improves administrative collaboration to minimise oversight</i>	✓	✓
<b>Real-Time Monitoring</b> <i>Keystrokes and on-screen contents are auto-moderated and pre-graded in real-time allowing you to promptly identify and deal with issues of concern as they occur</i>	✓	✓
<b>Self-Service Alerting</b> <i>Manage your alerts in-house with the easy-to-use interface</i>	✓	✓
<b>Managed Service Alerting</b> <i>A highly trained team monitors your alerts and notifies you of risks appropriate to their grade</i>	✗	✓

*“IT30 provides me, as the DSL, complete piece of mind. It provides me with the security of knowing that all online activity is being monitored on a continual basis - wherever school devices are being used. The efficient service alerts us as soon as a high-level breach occurs so we, as a school, can act upon it almost immediately. For lower-level breaches we can analyse the logs on an easy-to-use portal. Being such a comprehensive service saves me, as a DSL, a huge amount of time but offers the reassurance that we have robust online monitoring to keep our children safe online.”*

DSL, Seaford Primary School, April 2022

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